

# Report

*As of May 9, 2025*

In accordance with the European Commission's decision in Case DMA.100204 – Apple – Operating Systems – iOS – Article 6(7) – SP – Process, Apple publishes the below report on the functioning of its request-based interoperability process.

Going forward, the required Key Performance Indicators (**KPIs**) will be included in Apple's annual DMA compliance report ([Link](#)).

This report includes information on all interoperability requests received by Apple as of May 9, 2025, and reflects the status of those requests on May 9, 2025. Any request received after May 9, 2025, and any updates to the status of existing requests after May 9, 2025, will be reflected in Apple's next KPI report.

| KPI   | Value              |
|---|--------------------|
| Number of requests received. [1] [2]  | 143                |
| Number of pending requests. [3]   | 48                 |
| Number of requests that Apple considers to be potentially within the scope of Article 6(7). [2] [4]                                     | 34                 |
| Number of requests that Apple considers to be out of the scope of Article 6(7). [2] [4]   | 62                 |
| Number of requests for which no determination on the application of Article 6(7) was made as effective interoperability already exists. | 30                 |
| Number of requests closed without a Phase I decision. [11]  | 7                  |
| Number of requests that Apple considers requiring “minor” engineering efforts in order to be implemented. [5]                           | 0                  |
| Number of requests that Apple considers requiring “mild” engineering efforts in order to be implemented. [5]                            | 8                  |
| Number of requests that Apple considers requiring “significant” engineering efforts in order to be implemented. [5]                     | 4                  |
| Number of requests currently in Phase I.  | 10                 |
| Number of requests currently in Phase II.   | 26                 |
| Number of requests currently in Phase III.  | 12                 |
| Average time between request received and Phase I decision. [6]   | 17.67 working days |
| Average time between Phase I decision and Phase II decision. [7]  | N/A                |
| Average time between Phase II decision and completion of Phase III. [8]   | N/A                |
| Percentage of requests that moved from Phase I into Phase II. [9]   | 32.54%             |
| Percentage of requests that moved from Phase II into Phase III. [10]  | 100 %              |
| Percentage of requests that did not move from Phase I. [9]  | 67.46%             |

| KPI   | Value |
|---|-------|
| Percentage of requests that did not move from Phase II. [10]  | 0 %   |
| Number of requests in relation to which Apple has notified the Commission and informed the developer that it was unable to comply with one of the timelines set out in Section 5.8.1 of the Process Decision. | 0     |
| Number of interoperability requests that have moved to Phase III and for which an interoperability solution has been released.  | 3     |

[1] Number of requests received since the introduction of the interoperability request process.

[2] For four multifaceted requests, Apple moved certain parts of the request to the next phase, rejected certain parts of the request on the grounds that they are out of scope of Article 6(7) DMA, or closed a certain part of the request on the basis that effective interoperability exists. For the purposes of reporting, Apple considers these requests as multiple requests and includes them in several KPIs.

[3] Includes all requests currently in Phase I, Phase II, or Phase III.

[4] Excludes requests currently in Phase I and requests closed without a Phase I decision.

[5] Only includes requests currently in Phase III.

[6] Only includes requests received by Apple after March 18, 2025 for which Apple has rendered a Phase I decision.

[7] Only includes requests received by Apple after March 18, 2025 for which Apple has rendered a Phase II decision.

[8] Only includes requests received by Apple after March 18, 2025 for which Apple has completed Phase III.

[9] Excludes requests currently in Phase I and requests closed without a Phase I decision.

[10] Excludes requests currently in Phase II.

[11] Includes requests for which developers (i) withdrew a request, (ii) did not submit requested information, (iii) submitted a blank request, or (iv) submitted identical requests.